Member Connection & Resources

Find a dentist, view your benefits and access claims information 24 hours a day, seven days a week online through the Member Connection at deltadentalia.com or through our automated phone system at 800-544-0718.

Delta Dental Member Connection

With the Member Connection, you can easily access the information you need to know about your benefits, including:

- Printable ID card
- Claim status
- Eligibility information
- Maximum and deductibles used to date
- Benefit levels
- Frequency and age limits
- Preventive history
- Explanation of Benefits (EOBs)





To register for the Member Connection:

- Go to deltadentalia.com and select "New user? Sign up." in the My Account box on the right side of the homepage.
- 2 Complete the online registration. Enter the primary enrollee's:
 - First and last name (exactly as your employer entered it during enrollment; e.g., "Bob" may be "Robert")
 - Assigned subscriber ID or Social Security number (enter the nine digit number with no dashes)
 - · Date of birth
 - ZIP code
- 3 Create a username and password, enter your email, create a challenge question and then click on "Register User."



Find a Dentist Near You:

- 1 Visit deltadentalia.com
- 2 Select "Find a Provider"
- 3 Click on "Delta Dental Dentist"
- 4 Enter your criteria and then click on "Search"

Looking for a Delta Dental PPO provider, specialist or specific dentist? Click on "Expand Search Criteria" to further refine your results.

Connect with Delta Dental of Iowa

At Delta Dental of Iowa, we provide several free oral health resources for our members in a variety of formats.



A Facebook

facebook.com/deltadentalia
"Like" our Facebook page for
upcoming events, photos from
events, helpful oral health articles,
contests and more!

B Delta Dental Blog

deltadentalia.com/ahealthylife
Our blog is regularly updated
with short articles and tips to
help you keep your smile
healthy. You can browse by
topic or keyword, and subscribe
to receive email updates when
new articles have been posted.

G Twitter

twitter.com/deltadentalia
Follow us for regular tweets on
oral health care, helpful tips, links
to articles about dental care and
contests for fans and followers.

Pinterest

pinterest.com/deltadentalia
Follow our Pinterest board to
see the latest tips on improving
oral health and view new
product information.

B Healthy You eNewsletter

deltadentalia.com/newsletter

Sign up to receive relevant dental
and vision wellness information in
your inbox each month.



Delta Dental of Iowa 9000 Northpark Drive | Johnston, IA 50131 800-544-0718 deltadentalia.com

